WORK INSTRUCTION

SUBJECT: Taxi Licensing – complaints, service requests and

medicals

STATUS: Implemented

CONTENTS: Process flowchart (this process must be used in

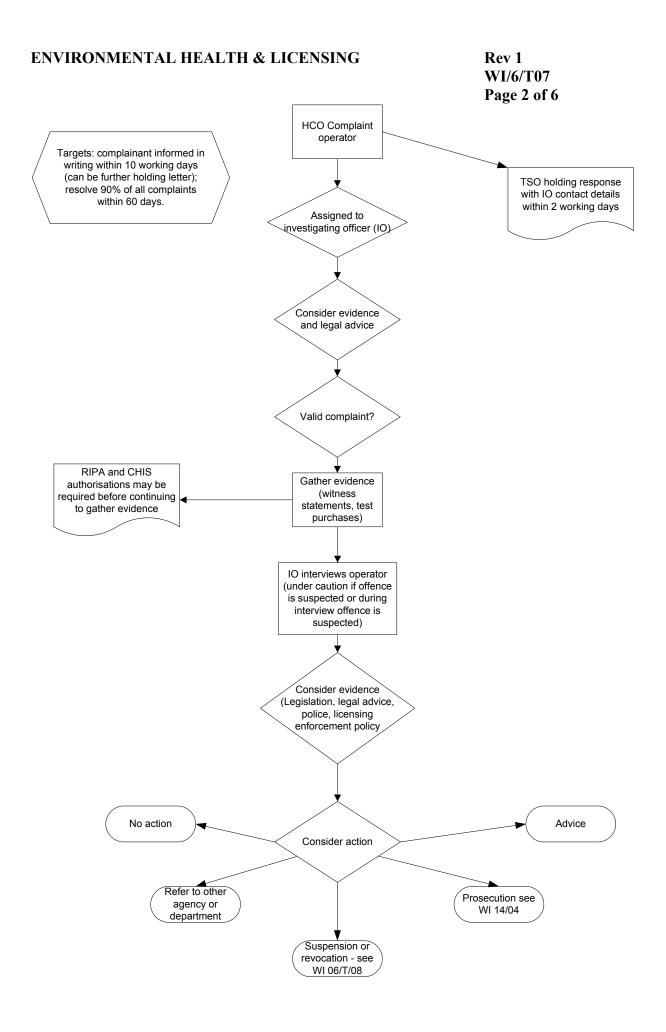
conjunction with 06/T/08)

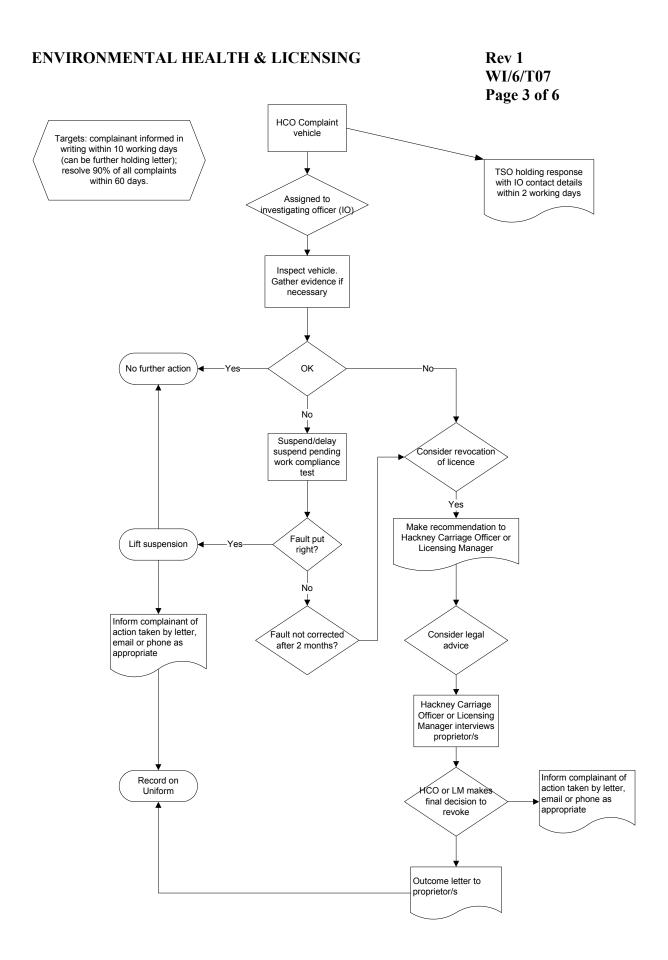
In all cases, the driver must know the case against

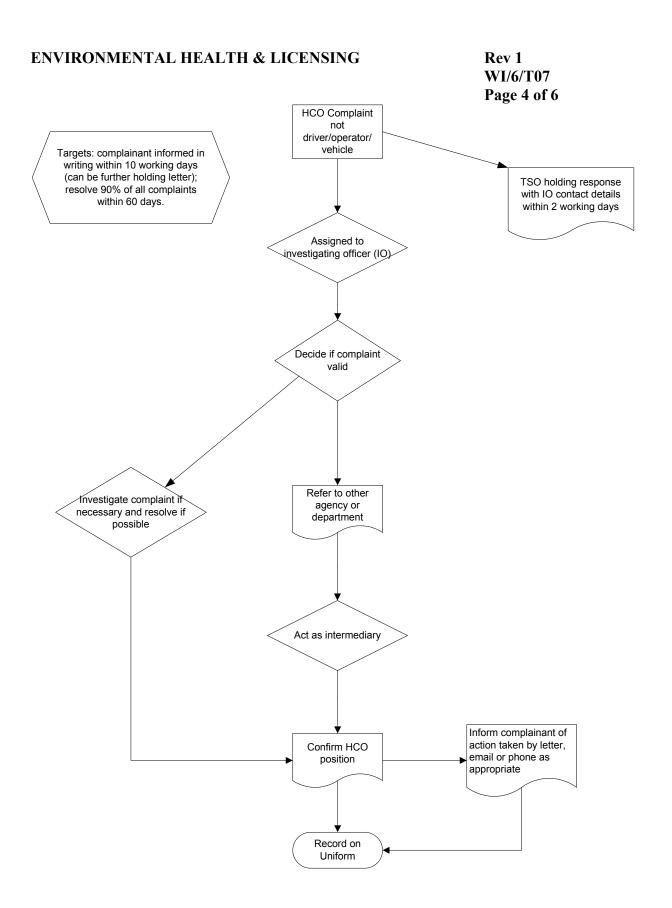
him/her and have the opportunity to respond.

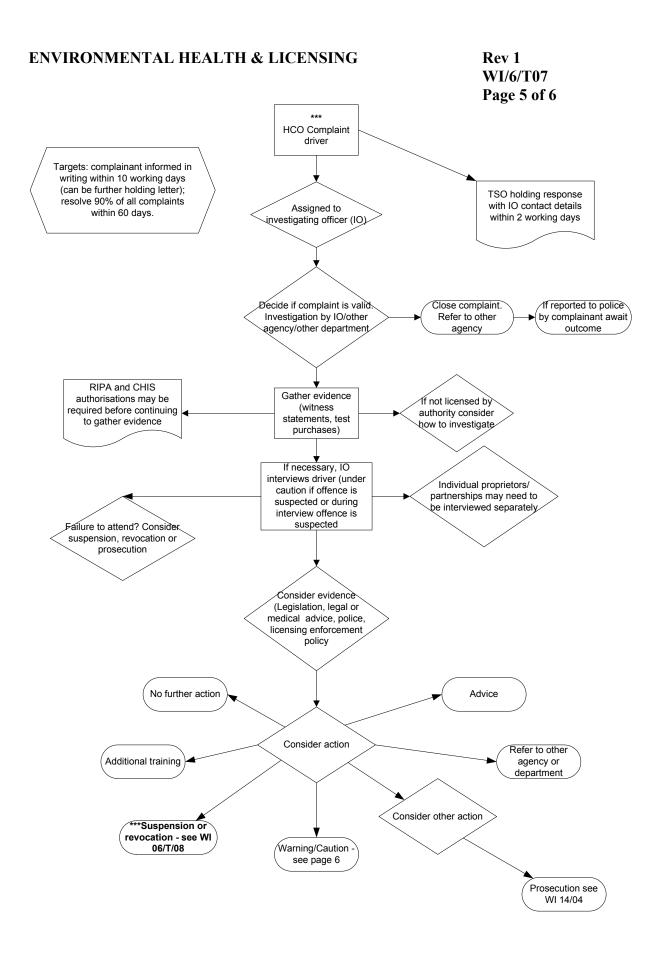
Date of Implementation:					
	Originated	Approved	Date	Added to manual	SIGNATURE
Original	M Seymour	L Batten/J	06/04/10		
	-	Cranford			
Amend 1	M Seymour	J Cranford	22/12/14	22/12/14	JC
Amend 2					
Amend 3					
Amend 4					

QA2









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