
WORK INSTRUCTION

SUBJECT: **Taxi Licensing – complaints, service requests and medicals**

STATUS: **Implemented**

CONTENTS: **Process flowchart (this process must be used in conjunction with 06/T/08)**
In all cases, the driver must know the case against him/her and have the opportunity to respond.

Date of Implementation:					
	Originated	Approved	Date		Added to manual SIGNATURE
Original	M Seymour	L Batten/J Cranford	06/04/10		
Amend 1	M Seymour	J Cranford	22/12/14	22/12/14	JC
Amend 2					
Amend 3					
Amend 4					

QA2









